**How to Get the Lift Restraint Count for a Specific Client (via UUID)**

**👤 Purpose:**

This guide allows Production Support to query how many times a client has had their restraint lifted by referencing the audit history of the rst\_detail\_v1 table.

**✅ Step 1: Ensure You Have the Client’s UUID**

This process requires the client’s **UUID**, not CIF or external ID. If needed, retrieve it from the rst\_detail\_v1 table.

**📊 Step 2: Run the Count Query to See How Many Times Each Status Was Assigned**

This query gives you a breakdown of how many times each refresh\_status has been applied to the client.

**🔍 SQL Query:**

sql

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SELECT

audit.client\_id,

audit.new\_value AS status,

COUNT(\*) AS status\_count

FROM

rst\_detail\_v1\_audit audit

WHERE

audit.field\_name = 'refresh\_status'

AND audit.client\_id = '<PASTE\_UUID\_HERE>'

GROUP BY

audit.client\_id, audit.new\_value

ORDER BY

status\_count DESC;

**🧾 Example Output:**

| **client\_id** | **status** | **status\_count** |
| --- | --- | --- |
| 1234-uuid | Restrain Lifted | 3 |
| 1234-uuid | Restrained | 4 |
| 1234-uuid | KYC Completed | 2 |

**🧬 Step 3: Run the Audit Trail Query to See When Statuses Changed**

This query returns the full chronological history of status changes, including who made the change and when.

**🔍 SQL Query:**

sql

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SELECT

audit.client\_id,

audit.old\_value AS previous\_status,

audit.new\_value AS new\_status,

audit.modified\_by,

audit.modified\_on

FROM

rst\_detail\_v1\_audit audit

WHERE

audit.field\_name = 'refresh\_status'

AND audit.client\_id = '<PASTE\_UUID\_HERE>'

ORDER BY

audit.modified\_on ASC;

**🧾 Example Output:**

| **client\_id** | **previous\_status** | **new\_status** | **modified\_by** | **modified\_on** |
| --- | --- | --- | --- | --- |
| 1234-uuid | NULL | Restrained | SYSTEM | 2024-01-01 09:00:00 |
| 1234-uuid | Restrained | Restrain Lifted | SYSTEM | 2024-01-05 11:45:00 |
| 1234-uuid | Restrain Lifted | Restrained | SYSTEM | 2024-01-20 08:30:00 |
| 1234-uuid | Restrained | Restrain Lifted | SYSTEM | 2024-02-01 14:15:00 |

**🧠 Step 4: How to Use the Results**

* The **status\_count** for "Restrain Lifted" gives you the number of times the client’s restraint was lifted.
* Use the **audit history** to verify timing, frequency, and overall movement between statuses.
* This data may be used to support compliance reviews, pattern analysis, or troubleshooting.

**🛡️ Notes**

* These queries are **read-only** and safe for production reporting environments.
* Ensure you input the **correct UUID** to avoid exposing unrelated client data.
* If anything seems inconsistent, escalate to the dev team for validation.